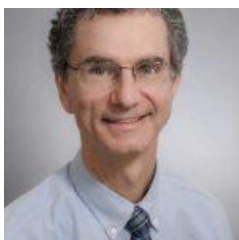




OTAO CE EVENT

Fixing Conflict



TUESDAY, FEBRUARY 23, 2021 | 7-8PM PST

PRESENTED BY: CHRIS SHEESLEY, MA

ONLINE VIRTUAL EVENT (VIA ZOOM)

COURSE SYNOPSIS:

Your OT role often places you in the center of the fray. This hands-on training helps you build competency in methods for managing conflict among your peers, organization and patients in both productive and proactive ways. You will acquire new mindsets for approaching these situations and take away a broad range of professional conflict resolution techniques to support your approach.

COURSE OBJECTIVES:

- Understand why and how conflicts evolve so you can prevent those around you from spiraling out of control.
- Identify the apparent barriers to solving discord in order to anticipate and overcome each barrier.
- Learn core techniques to enable you to listen deeply, even when under stress.
- Given a scenario, be able to apply key skills from the training and craft a plan to apply the training skills to your work.

CE EVENT PRICING:

Non-member Practitioner \$25

OTAO Practitioner Member \$20

Associate Member \$15

Retiree or Student Non-member \$10

OTAO Retiree or Student Member \$5

CEUs:

Completion of this course is recognized by the OT Oregon Licensing Board as 1 contact hour.

Note: This course does not necessarily imply the Occupational Therapy Association of Oregon (OTAO) supports the views of the presenter or the sponsor(s).